

This is what I signed for when received my ProfiCard:

As a contractual partner of the S-Bahn Hamburg GmbH – shortened to S-Bahn in the following – I agree to the fare money being deducted monthly at source from my salary. Notwithstanding this mechanism, the liability to pay the fare money remains with me personally. This agreement includes any rise in the monthly amount payable as a result of any tariff increases. The HVV Communal Tariff (Gemeinschaftstarif) applies, in particular the Terms and Conditions of Use for the ProfiCard in the HVV Corporate Client Subscription programme (Großkundenabonnement (GKA)). In this context I am obliged to take particular note of the following:

The period of validity for my participation relationship is one calendar month. Participation will be extended for a further month at a time as long as no objection to such extension is received from me, effective to the end of the month concerned. If the ProfiCard expires, I will receive a new ProfiCard provided that my participation continues. If the ProfiCard is lost, I may only lodge an objection to the renewal of my participation to become effective at the earliest when the validity of my ProfiCard expires. I am aware that, if its validity has not yet expired, I must return the ProfiCard to my employer at the end of the month

- in which my contract of employment ends,
- at the end of which my objection to the renewal of my participation in the programme becomes effective,
- at the end of which the termination of the contract between my employer and S-Bahn becomes effective.

The ProfiCard must be returned at the beginning of the month in which the fare money can no longer be deducted at source from my salary.

If the ProfiCard is not returned promptly – unless this is for reasons for which I am not to be held responsible - the following ruling applies: until the card is returned, but for a maximum period up to the end of its validity, the currently valid monthly fare for a General Subscription Ticket for the Greater Hamburg area plus 2 zones in the case of a ProfiCard for 3 rings, or for the entire HVV network in the case of a ProfiCard for the entire network will be payable to S-Bahn for each month started. The obligation to return the card remains.

If the ProfiCard is lost before it is due to be returned, I will receive a replacement card against payment of a fee*. In this case I will inform my employer without delay so that he can arrange for the issue of a replacement card. A loss declaration which is not promptly submitted or only after termination of the ProfiCard participation relationship can not be recognized within the framework of the Corporate Client Subscription programme. If I **change my name**, I will exchange the card for a new one.

Data protection

Data processing in connection with this ProfiCard participation relationship will be carried out by S-Bahn or their sales partner. The data necessary for handling my participation will be stored by my employer for the purpose of performing the contract. He will communicate to S-Bahn my name, the date of issuance as well as the number of my ProfiCard. He will also notify any changes affecting my participation relationship to S-Bahn (objection to renewal, expiry of the eligibility to participate in the programme, loss of the ProfiCard, the circumstances of its loss, issue of a new or replacement ticket). In the event that I am accused of fare-dodging, S-Bahn will pass on my data to the transport company which carried out the ticket inspection to determine whether I was in possession of a valid ticket at the time of the inspection. If S-Bahn has notified that a third person has used my ticket, my employer will inform S-Bahn of my date of birth and my address for the purposes of determining the facts of the case. This data will also be passed on in the event that I do not return my ProfiCard although I no longer participate in the programme, in order that S-Bahn may assert any claims it may have in connection with this contract. In the event of non-compliance with the contract or if there is suspicion of criminal acts, my customer data will be made available to the investigating authorities (e.g. the police, the transport police, DB Security). In order to simplify the transition from a normal HVV annual General Subscription season ticket to the ProfiCard, if I so wish and return my annual subscription season ticket to my employer, S-Bahn will store my data in connection with the annual season ticket and pass it on to the transport company concerned for cancellation (Hamburger Hochbahn, DB Vertrieb).

I agree to my employer passing on to S-Bahn documentary proof for any claims to reimbursement I may have, including medical certificates (cf. § 10 HVV Communal Tariff).

* I can find out the notice period for terminating my participation relationship in the ProfiCard and the amount of the handling fee for issuing a replacement card from my employer.