

## Dear ticketholder,

there are two changes affecting your new ProfiTicket:

1. Your ticket is no longer called ProfiCard, but ProfiTicket. We have changed this in order to prevent confusion with the new personal travel pass of the HVV, the "HVV Card".
2. The main change for you is that ProfiTickets for the fare zones ABC will only be valid as of 1 January 2019 in fare zones AB – the price will stay the same\*.

At weekends, all ProfiTickets will be valid as before for travel in the entire HVV area, fare rings ABCDE, and you can take 1 further person and up to 3 children up to the age of 14 with you free of charge.

The vast majority of ticketholders with ProfiTickets ABC in fact only need fare rings AB for their daily journey to work and will now receive a job ticket in line with what they actually use. In return, we will waive the annual price increase for 2019\*. In addition, 2-ring ProfiTickets valid in fare rings BC, CD and DE will also be available from 1 January 2019.

Passengers who live in Ring C (e.g. in Elmshorn or Bargteheide) and work in the centre of Hamburg will still need a ticket which allows them to travel in fare rings ABC. If this is so in your case, please get in touch with the ProfiTicket issuing person in your company.

The ProfiTicket for 3 fare rings is planned to cost € 5\* more than the 2-ring ProfiTicket from January 2019. This means that the particularly high price reduction available up to now for passengers with long journey distances will be a little less, but overall the price will be fairer in view of people's actual travel needs.



We will be happy to answer any questions you may have.

Your HVV ProfiTicket team

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[hvv.de/en/tickets/profiticket-employees](http://hvv.de/en/tickets/profiticket-employees)

\* The prices given are subject to approval by the relevant authorities

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**Tarifplan  
 Fare Zone Plan**

**Zeichenerklärung / Key to signs**

- C** Bezeichnung der Tarifränge  
Description of fare rings
- 204** Nr. der Tarifzone  
Number of the fare zone
- Tarifzongengrenzen  
Fare zone boundaries
- Tarifzongengrenze und Grenze von Hamburg AB  
Fare zone boundary and Hamburg AB boundary
- Schnellbahnverkehr  
Rapid Transit (USA-Bahn)
- Regionalverkehr  
Regional Rail
- Geltungsraum des City-Ticket Hamburg AB
- Geltungsraum des City-Ticket Hamburg-Harburg

Geltungsraum des City-Ticket Hamburg AB



Geltungsraum des City-Ticket Hamburg-Harburg

